## Accessibility Statement for Face Aesthetics, Surrey

This is an accessibility statement from Face Aesthetics, Surrey.

### Measures to support accessibility

Face Aesthetics, Surrey takes the following measures to ensure accessibility of Face Aesthetics, Surrey:

* Include accessibility throughout our internal policies.
* Provide continual accessibility training for our staff.
* Assign clear accessibility goals and responsibilities.
* Additional Accessibility features installed to allow for those with disabilities to access our services.

### Conformance status

The [Web Content Accessibility Guidelines (WCAG)](https://www.w3.org/WAI/standards-guidelines/wcag/) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Face Aesthetics, Surrey is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

### Feedback

We welcome your feedback on the accessibility of Face Aesthetics, Surrey. Please let us know if you encounter accessibility barriers on Face Aesthetics, Surrey:

* Phone: 07398245091
* E-mail: [info@faceaestheticssurrey.co.uk](mailto:info@faceaestheticssurrey.co.ukinfo@faceaestheticssurrey.co.ukinfo@faceaestheticssurrey.co.uk)
* Visitor Address: Halliford Road, Sunbury-on-Thames, TW16 6DR.
* Instagram @face.aesthetics.surrey

We try to respond to feedback within 3 Business Days.

### Technical specifications

Accessibility of Face Aesthetics, Surrey relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

* HTML

These technologies are relied upon for conformance with the accessibility standards used.

### Limitations and alternatives

Despite our best efforts to ensure accessibility of Face Aesthetics, Surrey , there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for Face Aesthetics, Surrey:

1. **Comprehensive information**: Some images may not include comprehensive information due to the nature of the upload process because at this time, we cannot ensure the quality of contributions. This is something we look to improve upon in the future. We monitor user comments and feedback and typically repair issues within 3-5 working days. Please use the 'report issue' button if you encounter an issue.

### Assessment approach

Face Aesthetics, Surrey assessed the accessibility of Face Aesthetics, Surrey by the following approaches:

* Self-evaluation

### Formal approval of this accessibility statement

This Accessibility Statement is approved by:

Face Aesthetics, Surrey  
Communication Department  
Director of Communication

### Date

This statement was created on 17 November 2023 using the [W3C Accessibility Statement Generator Tool](https://www.w3.org/WAI/planning/statements/).